Privacy Policy

Your privacy is important to us. We at Daimon Soft recognize the importance of protecting your personal information and we are committed to safeguarding your privacy online.

Because Daimon Soft respects its customers and understands that they are concerned about privacy, we have instituted policies intended to ensure that your personal information is handled in a safe and responsible manner. We also post this privacy policy so that you know what kind of information we collect, how it is handled, and with whom it may be shared.

As we continue to develop our Web site and take advantage of technologies to improve the service we provide, this policy may change. We therefore encourage you to refer to this policy on an ongoing basis so that you understand our current privacy policy.

The Daimon Soft site may contain links to other Web sites. Daimon Soft is not responsible for the privacy practices or the content of such Web sites.

By accessing or using the Daimon Soft Web site, you agree to the terms of this Daimon Soft Privacy Policy, as outlined below. If you do not agree to these terms, please do not access or use this site.

The Information We Collect:

We may collect the following types of information when you browse <u>www.daimonsoft.com</u>, <u>www.daimonhosting.com</u>, or any other Daimon Soft web site, or affiliate site:

- Information you provide directly, such as your name or ordering information when you
 register or make an online purchase, or at any Daimon Soft message board or e-mail
 messages you send us;
- The web pages your Internet browser visits when browsing Daimon Soft websites;
- · click-through information related to Daimon Soft marketing activities; and
- Aggregate data, such as the number of hits per week or per web page.

The Way We Use Information:

Daimon Soft does not rent or sell customer information. We use information collected online in the following ways:

- For information you provide directly, such as ordering information or e-mail messages, we use the information to respond to your orders and requests.
- For information you provide online, including actions or clicks from Hyperlinks and subscriptions, we use the information to customize future communications and web pages in accordance with communication preferences you have established with Daimon Soft.
- For some registration, email and use data you provide, we may direct you to particular web pages, customize the web pages you see, or otherwise increase the relevance of the information you receive.
- For information about web pages visited, page hits per week, and the like, we use this information internally to improve the design of our web pages.
- Daimon Soft may use third-party storage or service-provider companies to perform some functions including the processing of data. Such companies are under a duty of confidentiality to Daimon Soft.

When We Share Customer Information:

Daimon Soft shares customer information for business purposes only on a need-to-know basis and only with: (a) its own employees and affiliates; (b) the customer from which Daimon Soft received

the information; (c) Daimon Soft subcontractors and consultants that have agreed to safeguard such information in a like manner to the way that Daimon Soft safeguards such information and that have signed confidentiality agreements with Daimon Soft; and (d) other entities authorized to have access to such information under applicable law or regulation. Daimon Soft does not share non-public individually identifiable information with third party marketers.

Daimon Soft may disclose customer information to protect our rights or property, to enforce our terms of use and legal notices, as required or permitted by law, or at the request of government regulators or other law enforcement officials and the courts (including the issuance of a valid subpoena). We shall have no duty to notify you of such compliance with the law.

We will not use or share customer information in ways unrelated to those described above without first notifying you and offering you a choice as to whether or not we may use your data in this different manner.

Our Commitment to Data Integrity and Security

Daimon Soft processes customer information only in ways compatible with the purpose for which it was collected. To the extent necessary for such purposes, we take reasonable steps to make sure that customer information is accurate, complete current and otherwise reliable with regard to its intended use. However, Daimon Soft expects customers will update their personal information with Daimon Soft as necessary.

Daimon Soft takes reasonable and appropriate measures to maintain the confidentiality and integrity, and prevent the unauthorized use or disclosure, of customer information. This includes maintaining a system of appropriate administrative, physical and technical safeguards to secure such information.

How You Can Access or Correct Your Information:

You can request access to all your personally identifiable information that we collect online and maintain, and update or correct that information, through e-mailing <u>privacy@daimonsoft.com</u> with the subject line heading of "Privacy Policy Request." To protect your privacy and security, we will take reasonable steps to verify your identity before granting access or making corrections.

We may keep all customer information in an off-line form, for archival purposes or as otherwise required by law. Please note that if your information is removed from our databases, you may no longer be able to access certain areas of our web site requiring registration or a subscription.

Users may request to be removed from a Daimon Soft e-mail list, by following the "unsubscribe" instructions on e-mails from Daimon Soft or by sending a request to privacy@daimonsoft.com

How We Enforce Our Privacy Policy

Daimon Soft will periodically verify our compliance with the principles contained in this privacy policy. Interested persons are encouraged to raise any concerns with us using the contact information below. We will investigate and attempt to resolve complaints and disputes regarding use and disclosure of customer information. In the event that we cannot satisfactorily resolve a complaint through our internal processes, the complaint may be referred to a higher dispute resolution authority. We will cooperate fully with the Federal Trade Commission on behalf of U.S. residents and the Data Protection Authorities of any European Union nation on behalf of its residents. In the event that we or such authorities determine that we did not comply with this principles contained in the privacy policy, we will take appropriate steps to address any adverse effects and to promote future compliance.

Revised March 2006